

instructors and partners the pictures as soon as they get developed so they can also envy what I believe is the pilots dream job.

Fondly, Ron & Val O.

8/17/99 Howdy Michelle!

Just wanted to pass on my thanks for the awesome flight...I only knew these areas from maps so it was really useful to catch a birds eye view of them...It was a pleasure to meet you and I am sure we will be working together more in the future.

Buck L.

Hi..Thanks for the flight to salmon lake I had a really good time. .. I may make it back up at some point and hope to see you...

Chris H.

Michelle –

Wishing you all the best in 2000 and beyond! Can't wait to come back up there and fly with you again! It was a truly unforgettable experience!

Sally and Dan M.

Dear Michelle –

11/27/2000

Thanks again for a very enjoyable tour of spectacular scenery! WOW! Give your sweet little dog an extra pat for me.

Sincerely Lucy

Dear Michelle...

We sure enjoyed Alaska – I didn't want to come home....Alaska has so much heart it's unbelievable – Thanks again for the nice ride!

Rus and Randy

Dear Michelle...

Thank you again for all your help with my unexpected foray in Ketchikan...It sure made everything easier for me!

Thanks again Molly

Great flight up to Misty Fjords on June 25th. Definitely one of the highlights of our 15 day trip to Southeast Alaska. Your plane looks show-room new.

~ Dick J.

Michelle—

People are amazed when I show them the pics from our bear trip. It was definitely the highlight of our cruise. Hope business is going well. If I hear of anybody going to Alaska, I'll send them your way.

Scott T.

We had a truly fantastic holiday overall and were thrilled to have had the opportunity to fly with Michelle into Ketchikan. I can assure you this was one of the highlights of our journey and one which will be remembered for many years.

Thank you so much for your professionalism and the courtesy extended to us while in Alaska. We have given your name to several of our friends who intend to travel to Alaska next year and I know that, should they fly with you, they will enjoy the experience as much as we did. Kindest regards

~Trevor & Judy G.

Hi Michelle

You said it wasn't always so clear as the day we flew with you, so we thought we would share a couple of photos from the flight. Thanks for the great day.

Ron D.



Michelle...

Just wanted to let you know how much we enjoyed our trip with you last week. Thanks for making our vacation such a memorable experience.

~ Leslie



Michelle,

You took us on a flight on June 18 for our family of 4: Ellen, Reece, Mina, and I. We thank you for the very unique opportunity to see the beautiful fjord. I am attaching a photo of "the world biggest snowflake" (you named it). Hope you like it.

Best regards,

Bing L., Amherst, MA

I just wanted to let you know how much we enjoyed the tour last Thursday afternoon. I emailed my buddy up in Union Star, MO where I go deer hunting every fall on his place and told him they needed to take that cruise and FOR SURE take the

trip with you... You were a real pleasure to meet and spend time with and it's a shame we don't live in the same place because you are one of 'us'...If we ever get back there we'll look you up and if you ever get down to New Orleans give us a call. Thanks again and good luck living the dream! Brad

I just wanted to take a minute to thank you for making our a Alaska trip a memorable one. We greatly enjoyed our flight with Michelle and the sights we saw. When Michelle landed on the lake and we got off the plane and I turned around and saw the view, I thought I was going to see a dinosaur from Jurassic Park come between the mountains. That is what our view reminded me of. It was awesome! Keep up the good work Michelle! You must love what you do! I will highly recommend you to anyone else I might hear that is going to Alaska!

Thanks again! Pat G.



Hi Michelle...

We flew with you in late June and it was amazing. I know that you probably get a million pictures from your customers, but I couldn't resist this one. ~ Enjoy, Steve B.

Before we left Texas, Catherine and I had booked a bear watching excursion to a place called Traitors Cove wit and outfit called Island Wings and a bush pilot named Michelle Masden. It would turn out to be the best of all our adventures....We will write about it in the November Edition of Life Adventures.

Michelle, Thank you again for making your flight the highlight of our trip! Sincerely, Zandra M.



We just wanted to tell you again that my husband and I really enjoyed the trip to the Anan Creek bear observatory. That was the best shore excursion we did in Alaska. Also thank for taking us back the way to Ketchikan so we could see what the Misty Fjords may have looked like. You keep your plane in good shape and did a good job as pilot explaining things to us. I have just referred a coworker to you who is coming next week.

Hi Michelle and Shona,

Just want to take a minute to thank you again for a wonderful experience in Ketchikan. Jay, the kids, and I can't stop talking about our trip and our float plane ride will always be at the top of our memories. All of the pictures turned out great too! Thank you for making our day relaxing and enjoyable. We will remember it forever! I gave your business card to a man on the plane on the way home too. I hope other Edward Jones families contacted you. Hopefully we will do the bear tour someday!!!

Thank You! Thank You! Thank You! Lisa B.

Hey Michelle:

I know you ferry around about 50 people a day so I hope you remember me. I'm the rusty pilot you yelled at yesterday morning for having a weak rudder, being over controlling, having his head in the clouds and not being able to maintain altitude. That pretty much says it all-guess you have me pegged!

I am back in Seattle- waiting for a flight back to LA. I wanted to let you know that the time with you, the opportunity to fly again, and the extreme beauty of the territory inspires me to rediscover some long lost dreams. Your story and personality are compelling-very "out of the box" and exciting for me relative to the dreams I had when I was a kid. I would appreciate the opportunity to hear more about you and how you got where you are today.

Btw, I knew you were cool within the first 30 seconds. Wish I could hang out for a few weeks in Ketchikan and gain a better feel for what it is all about. Age 50 has a way of making one want change in their life.

Next time you are in LA maybe I will take you up in my airspace. Need to get current, but you probably knew that already!

Thanks again. John

Hi Michelle...

Just got back to the UK.

I wanted to take this opportunity to thank you for such a marvelous experience. We really enjoyed the flight and the commentary and banter during it - this demonstrated everything that we had read as being superlative about your company. I trust you will have no objections to my waxing lyrical on the various online holiday forums? Thanks again! Rizwan

Photo submitted by Keith R.



You may not remember me, but I met you on Saturday, August 9th around 5:00 P.M. while you were off-loading passengers from one of your tours. I was the guy who asked you if I could take some pictures of your plane. It is my favorite seaplane and yours is an absolute beauty. I've attached the pictures I took that day and hope to one day book a tour with you. Thanks for letting me shoot some pictures. Take care and good flying to you,

Dale W. B.

Thanks Michelle.. we all had a great time on our cruise to Alaska in May.. I've never before seen so many beautiful landscapes and sights all in one week - and prob. never will again, unless I return to Alaska (which I surely would love to do someday).For sure, the floatplane ride was THE highlight of our trip. Thanks for making it so enjoyable...I have 6 separate albums from the trip.. I got a LOT of pictures :) (only a fraction of which I posted there). With digital cameras, it's easy to get trigger happy ☺ take care, God Bless, and have a wonderful

Christmas and Happy 2010! Craig

We loved the tour and Michelle should be named an official ambassador for Ketchikan. She was great! Thanks Michelle!

Hi Michelle, I was looking back through some photos of our Sept. 2006 tour with you, and found this shot. Thought you might enjoy it. The flight was one of the highlights of our visit to Alaska.

Cordially, Carolyn S.



Thanks for the wonderful flight on that day. We appreciated how you arranged for the flight to happen when the weather delayed earlier flights and threatened to cancel ours. When flying back from the fjords to Ketchikan, we happened to spot fishermen in an area where red algae was present and you asked me for copies of the pictures. Thanks again! Daniel V. - Montreal, Canada

Shona & Michelle –
Thank you – we had a wonderful time –
Mary & Ed H.





My wife and I want to thank you for the wonderful experience you gave us flying into the Misty Fjords in July. Your professionalism as a pilot was only exceeded by your knowledge of the area and your informative narration throughout the trip. The flight was easily the highlight of our Alaskan cruise. I know you see "the sights" over and over, but we hope you enjoy the pictures. If you can use any of them or our comments in your promotions, you are most welcome to do so.

. Thanks again, Michael & Kyle L.

Thank you for the great flightseeing tour. Our vacation to Alaska was wonderful and we have many memories of beautiful Misty Fjords. Happy flying!
Debbie W.



Michelle:
Sorry to hear of your loss. Thought you might like the attached photo. Wish you well and thanks again for a great experience!
Bruce G.

We are planning a return trip to Alaska in June of 2009 on *Celebrity Millennium*. We took our first cruise on *Infinity* when our daughter was a mere 15 months old. She will be six when we return.

Thanks, Chuck F. - Canton (Atlanta),
GA

PS: I have attached the photo you took of us that hangs in our family room.



Michelle and Shona...

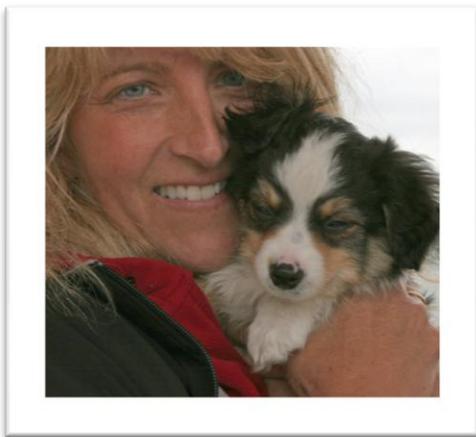
Thanks again for the highlight of our trip! We've shown the pictures of the "bears" and that cute little dust mop from the office to all our friends. I have to admit though when Michelle was trying to install the battery in the devise above her head with both hands it made mE a little nervous. Ha You guys were great! The guide (sorry can't remember names) was so interesting and helpful! Thank you again! You gave us memories we'll keep forever. Randy L. M.



It was really good to meet and fly with you - an experience I have put in my memory bank of treasured moments. I also attach a few photos from my time with you. Wishing you many hours of happy flying,

Best wishes Ann

Thanks again, this is the pic that Michelle took on our flight that we liked so much. I made it smaller (as it was huge in MB file size) somewhat for mailing. You may use it for anything if you want to as we were all very happy with our trip that day.
Bob E.



Just wanted to forward you the photos of you and Bodie that we took after our flightseeing tour. Thanks again for the tour – it was by far the best tour we took while in Alaska! Hope to see you again on our next trip!

Jim & Rachel L.

It was wonderful to have the opportunity to fly with you 5/21/10. I lucked out by being by myself from the ncl Pearl so Shona, I believe it was, got me on as the last passenger, after giving her some good B.S. which I think she warned you about before the flight.

It was Great!! I said to you "This has to be as close to Heaven that you can get without actually being there" You agreed. This was absolutely the best time of my entire trip, Seattle, Cruise, other stops & excursions. You also made it Great with your personality, intellectual input & possibly a little B.S. yourself. We all chose to fly back the supposed bumpy way & unfortunately the young gentleman behind us had a problem with what he had eaten upon landing, So you were busy cleaning as you help me climb out & I needed to get back to the ship. Therefore, I could not at that time express my gratitude for such a "GREAT" time. "THANK YOU" Have a Nice Day!
Sincerely, Mark B. F.

Just wanted to send Michelle a thank you note because she was great and our family had a blast! You were fantastic. Would fly again with you in a heartbeat! Thanks so much, Lisa G.

We just received your holiday greeting letter, and it reminded us of the absolutely wonderful time we had in Alaska. You probably do not remember us. We were there the last week of August. The day we were in Ketchikan, it was actually sunny! I've attached a pic that will hopefully refresh your mind. I also attached a picture of you and your adorable future co-pilot. Have a wonderful Christmas!



Juan V. and Liz C.



We've been meaning to get this note and pictures off to you ever since arriving home from our Alaska adventure. We're mailing you a disc with the pictures and hope you enjoy them; you should receive them soon. We thought it was so thoughtful that you send out a holiday greeting to folks that have flown with you. Just reinforces our impression of Alaskans: very sincere, warm and genuine people. We had a trip of a lifetime on our cruise tour last summer. Ketchikan looked just like what we envisioned an Alaska town to be: still

unspoiled, not yet succumbing too much to the tourist trade. Our trip on your floatplane was wonderful. Misty Fjord from the air was breathtaking. We booked with you because you came highly recommended by several people on TripAdvisor on the net. We enjoyed your narrative as we were flying and learned a lot... Thank you again for a wonderful trip into Misty Fjord and for the holiday greeting. We'll pass along your name to friends that may be coming to Alaska. We had a fabulous visit to your state; please don't let any of the natural and genuine character of both the state and the people there succumb to what hordes of tourists can do to destroy those attributes.

Bev & Jerry K.



Thanks for a beautiful tour!
Cheryl and Tuan N.